# Management and Organization of Online Classes: Challenges and Opportunities

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# Management and Organization of Online Classes: Challenges and Opportunities

The spread of the <u>infective</u> disease caused by the COVID-19 has caused an international health pandemic that has had challenging ramifications socially and economically and on education as one of the significant areas disrupted. However, this disruption could be the beginning of a surprising innovation because the institutions, including educational ones, responded to the travel bans and home quarantines by shifting to online interaction. Although major issues arise from the crisis that caused the shift, users worldwide wonder whether COVID-19 could act as a catalyst for the online progress in educational procedures and accelerate the use of the latest technology to the point where the future becomes the present. The coronavirus pandemic has revolutionized global education through the unprecedented introduction of new solutions, tools, and applications. According to UNESCO's statistics, the closure of universities worldwide to contain the COVID-19 pandemic has affected 91% of the student population.

# Main Challenges & Opportunities of organizational behavior are:

- Improving peoples skills.
- Improving quality and productivity/employability
- Total quality management (TQM)
- Managing workforce diversity
- Responding to collaboration
- Empowering employees and clients

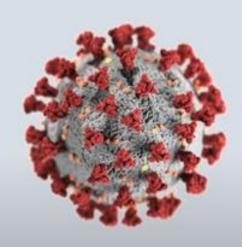
### Challenges & Opportunities (Cont..)

- Coping with temporariness
- Stimulating innovation and change
- Emerges of e-organization and e-learning
- Improving ethical behavior
- Improving clients services
- Helping employees balance work-life conflicts

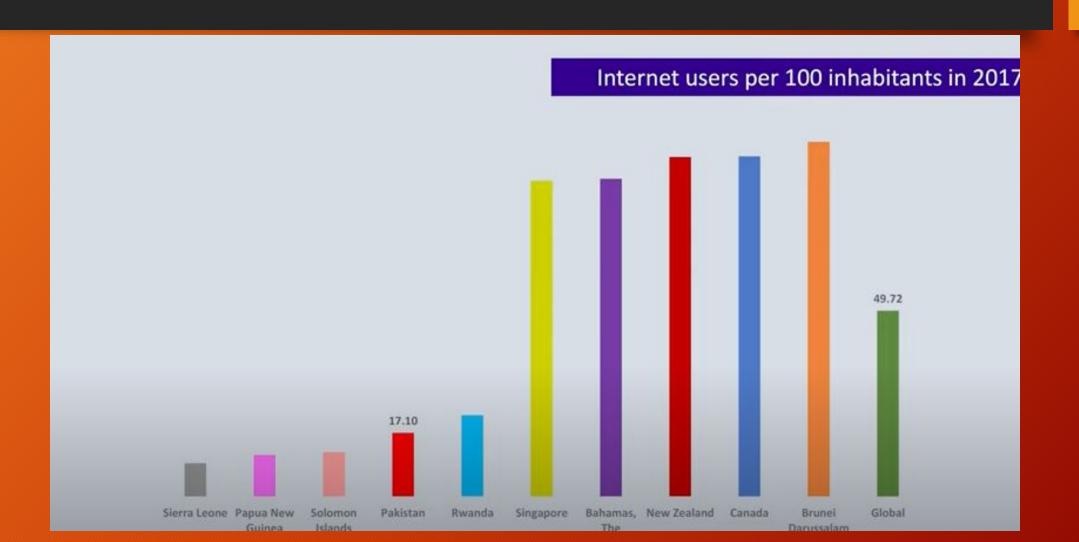
### Challenges

### Challenges of COVID-19

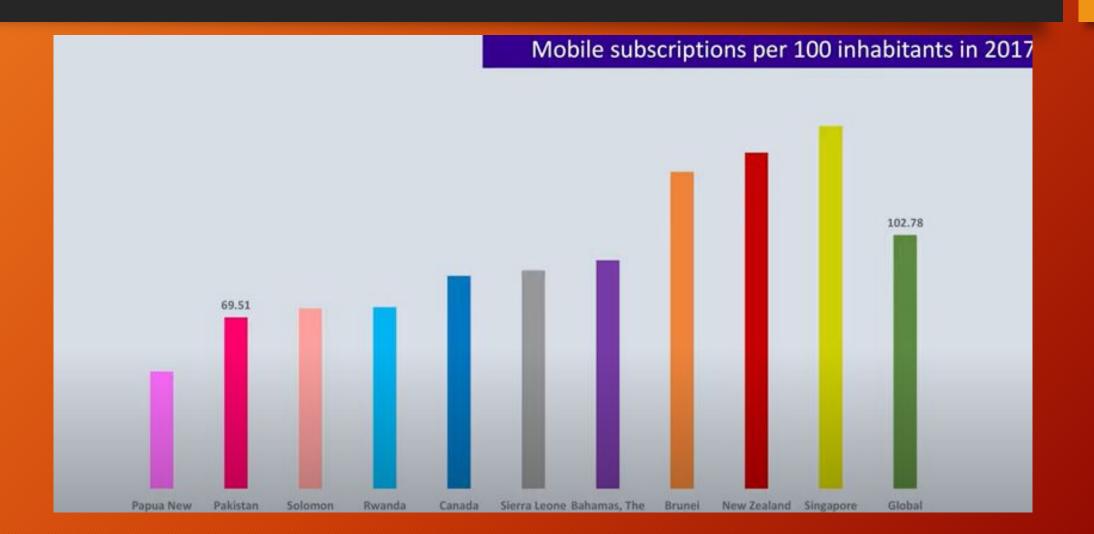
- Social Issues: continuing to combat inequalities during crisis
- Pedagogical challenge: adopting flexible approaches
- Harnessing technology for teaching & learning
- Psychological dimension



# Internet users per 100 inhabitants in 2017



## Mobile subscriptions



# Boat schools in Bangladesh



# Social distance



### **PWD**

### Inclusion

• Canada: 10.7%

• India: .56%

 South Africa: 1%. For example, in South Africa 80% of disabled people aged 20-24 are not in tertiary education.

### Access to HE



# More PWD joining Open & Distance Learning (ODL)

### More PWD joining ODL

#### CONVENIENT

- Study at your own pace, place, time
- Don't require to travel to campus or accommodation

#### FLEXIBLE

Option to listen, watch or read lecture in different formats

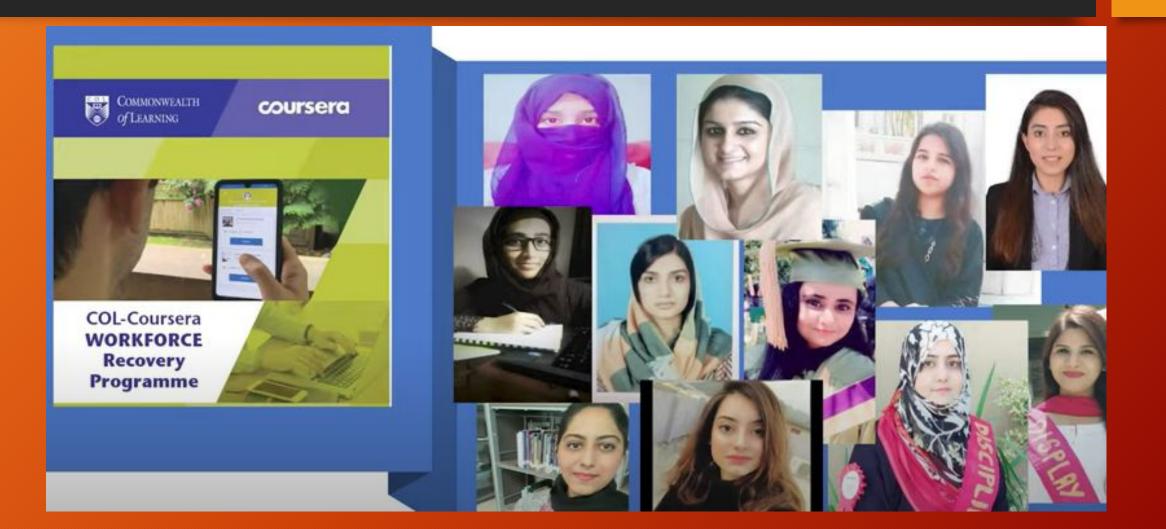
#### **AFFORDABLE**

Costs less than F2F

#### **ANONYMOUS**

Engage with professors and classmates without feeling discriminated

# Workforce Recovery Programme



### Pedagogical Challenge

# **Overnight transition**



Teacher: From lecture to online



Student: From class to distance



Parent: new role as tutor, counsellor, mentor

### 3 Type Content

Student Student

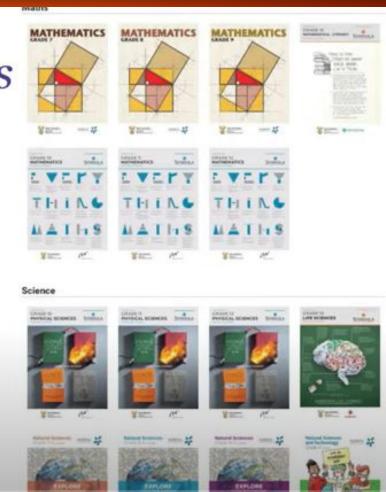
Student Teacher

Student Content

### **Quality Contents**

### Open Educational Resources

- Free and freely available
- Reusable
- Digital



### OER

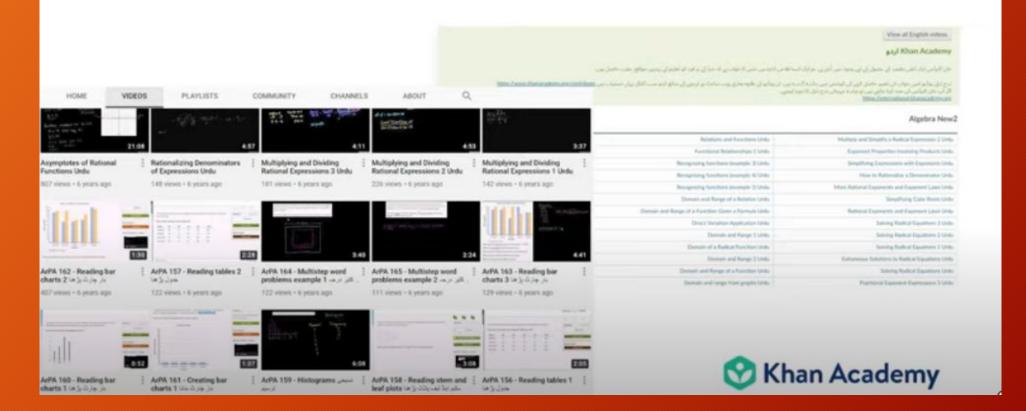
### Using OER for Improving Learning Outcomes

- Students saved between 75 to 88 ECD per semester
- OER improved student performance by 5.5%



## Khan Academy USA

### Khan Academy: Urdu



### Learner & Learning Support



# Learner and learning support in practice

- Online support hubs 24/7
- Ethical use of learning analytics
- Support for entire learning journey
- Keeping the human touch

## IIST Mirpur-10, Dhaka-1216

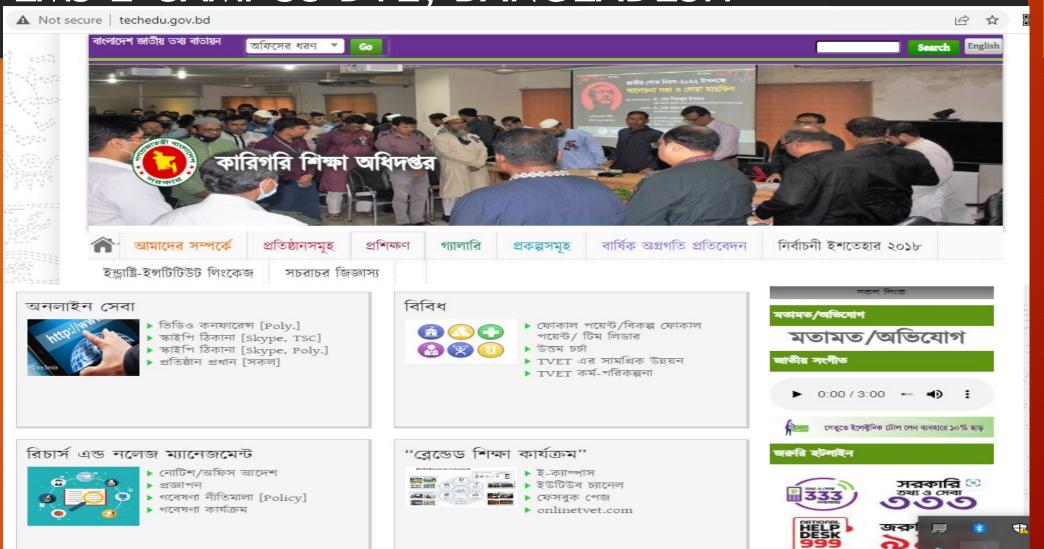
 Ideal Institute of Science & Technology (IIST) Ideal Institute of Science and Technology (IIST) 105, Senpara Parbata, Mirpur-10, Dhaka-1216 (West side of Metro Pillar # 255) Apply Now on 2022 4

## Jackpot Malaysia

Text, Video and Animated Images form the backbone of the chatbots. These chatbots too have QR-codes so that videos can be viewed directly from the smart-phone. While dialogues/conversation are important in learning programming but programming can't be learnt entirely through these type of communication. Thus, the chatbot also support immersive learning and visualizations, so that difficult Java programming concepts can be explained easily for easy understanding and to reduce the mental load of the students when learning programming. QR-codes, videos and animated images together provide the immersive learning environment in the chatbot.

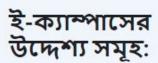


### LMS E-CAMPUS DTE, BANGLADESH



### LMS E-CAMPUS DTE, BANGLADESH





মানসম্বত,অংশগ্রহণমূলক কারিগরি ও বৃত্তিমূলক শিক্ষা ও







# LMS E-CAMPUS DTE, BANGLADESH



#### Basic Workshop Practice

Metal fabrication is the creation of metal structures through cutting, bending and assembling processes. It is a value-added<sup>[1]</sup> process involving the creation of machines, parts, and structures from various raw materials. Typically, a fabrication shop bids on a job, usually based on engineering drawings, and if awarded the contract, builds the product. Large fab shops employ a multitude of value-added processes, including welding, cutting, forming and machining.





#### Programming Essentials

Basics of programming Language; Basics of Python; Variables; Data types; Strings; Operators; Decision making and Looping statements; Lists; Tuples; Functions; File operations;

PROGRAMMING IS FUN>>>>>PYTHON





Machine Shop Practice- One একটি মেশিন শপে বিভিন্ন ধরনের মেশিন থাকে। এর মধ্যে লেদ মেশিন, ড্রিল মেশিন, শেপার মেশিন, মিলিং মেশিন গুরুত্তপূর্ণ।

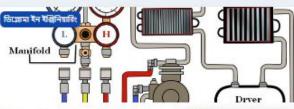




মেশিন শপ প্র্যাকটিস-২ (৬৭০৩১) বিভিন্ন মেশিন সম্পর্কে প্রাথমিক ধারণা অর্জন করা



সাইবার সিকিউরিটি এন্ড ইথিকস এই কোর্সটি ডিপ্লোমা ইন ইঞ্জিনিয়ারিং এর ৭ম পর্বের শিক্ষার্থীদের জন্য প্রনয়োণ করা হয়েছে।

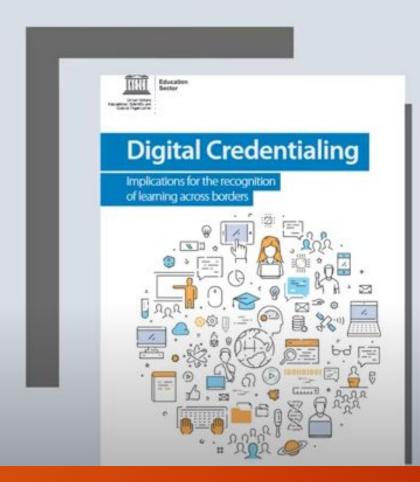


Refrigeration & Air-conditioning Fundamentals

The students to enhance basic knowledge and comfortable life.

Over the subject students enhance vapor compared to the subject students enhanced to the subject students enhan

### Assessment



### Assessment

- Badges & micro-credentials
- Recognition of prior learning
- Transnational qualifications frameworks for mobility
- · On-demand examination
- Authentic, project-based assessment

## Blended Learning



### Access

### Access at Stanford University

- 16% undergraduates did not have access to internet for half the time
- 60% of low-income students did not have a private place to study



### Tele School TV BANGLADESH

#### টিভিইটিতে অনলাইন শিক্ষা প্রদান.

পর্যায়ক্রমে ১৮৩ সরকারি কারিগরি কারিগরি ও বৃত্তিমূলক শিক্ষা ও প্রশিক্ষণ ১,৩০০০০ শিক্ষার্থী ১০,০০০ যজার শিক্ষকের সমন্বয়ে অনলাইন শিক্ষা কার্যক্রম পরিচালনা করা হচেছ। 2307

Active users accessing our amazing resources

212

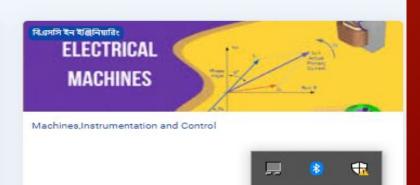
Courses made for your that you can trust!

Search courses Q

#### **Available courses**







### Online Courses

### Massive Open Online Courses: MOOCs

- Major MOOC initiatives in China, India, Japan, Korea, Malaysia
- Thousands of courses available in Asian languages: Chinese, Japanese, Korean, Thai













### Mobile



### Range of Technology uses



# Range of Technology Use











**RADIO** 

**TELEVISION** 

**PRINTED TEXT** 

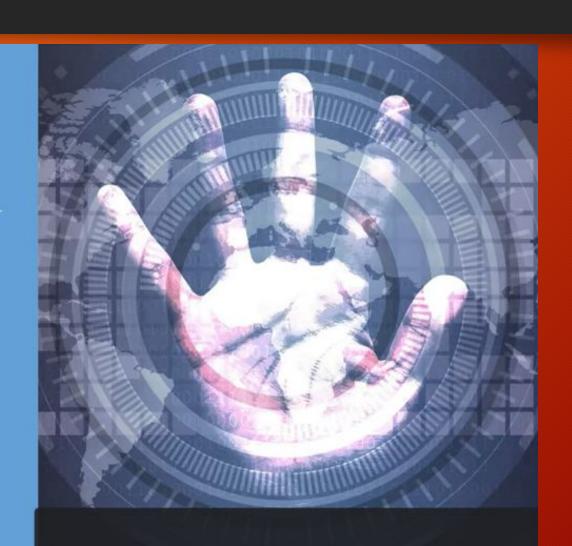
INTERNET

MOBILE

## Online Safty

### **Online Safety**

- Cybersecurity
- Privacy
- Using ageappropriate filtering tools
- Safe use of networked devices



### Regular Communication



### 3 C



# Connectivity



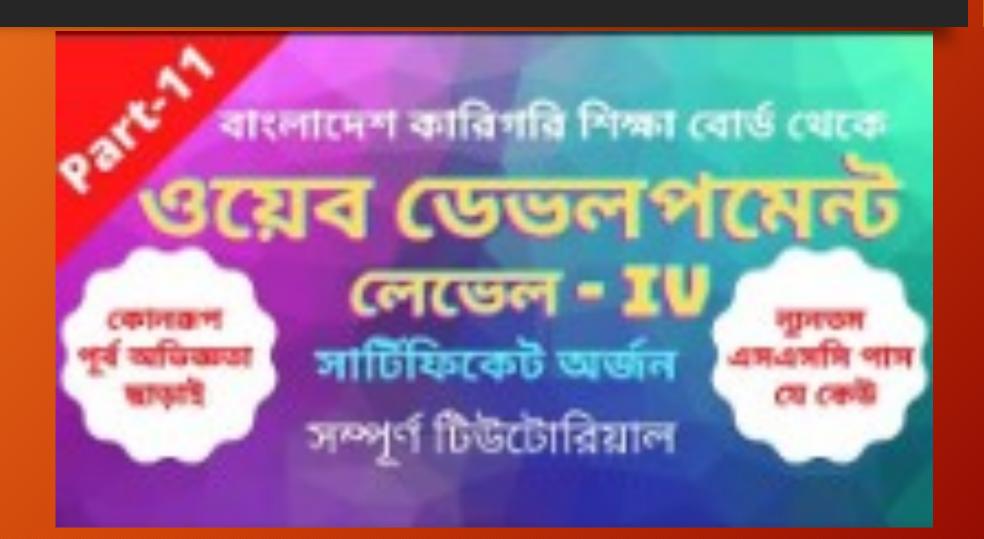
### Mindset

### Content

- Multiple media
- Artificial Intelligence Simulations,
- Augmented and Virtual Reality



### Multiple Media (Web Development Level-4)



## Artificial Intelligence Simulation



# How Augmented Reality (AR) Is Transforming The Education Industry

• The AR experience is thriving as a significant trend, and it is estimated that by 2023 there will be 2.4 billion Augmented Reality mobile users worldwide. However, there were only 200 million users in 2015. It is an excellent influx in numbers that can't be ignored. However, my interest in this article is looming around the usage of Augmented Reality in education and eLearning applications. Many of us are only aware of Augmented Reality being used in mobile games like Pokémon Go and social media platforms like Snapchat. However, education is another significant space where this technology can blow up the candles.

# Capacity

### Capacity



Building capacities of policymakers



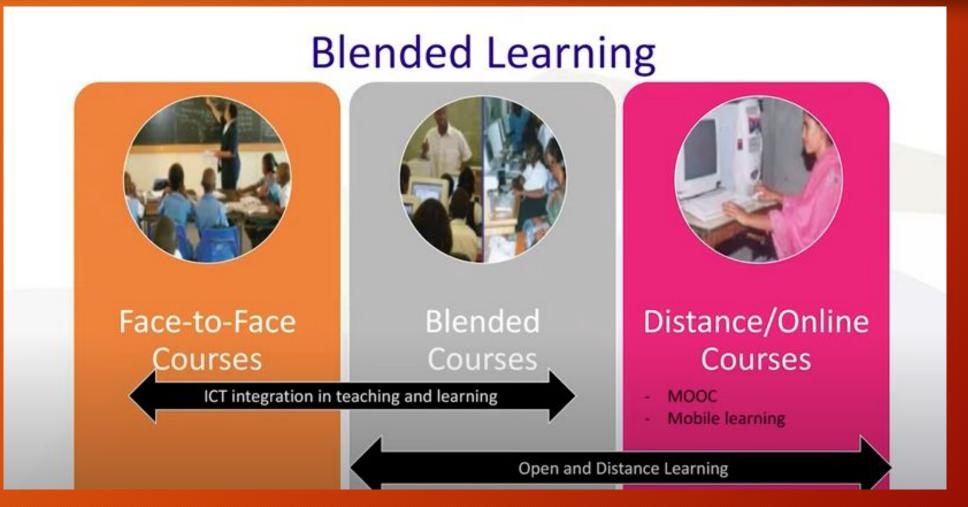
Developing capacity of teachers for blended learning



Preparing learners for selfdirected lifelong learning



## Blended Learning



# Options

Proportion of Content Delivered Online	Type of Course	Typical Description
0%	Traditional	Course with no online technology used — content is delivered in writing or orally.
1 to 29%	Web Facilitated	Course that uses web-based technology to facilitate what is essentially a face-to-face course. May use a course management system (CMS) or web pages to post the syllabus and assignments.
30 to 79%	Blended/Hybrid	Course that blends online and face-to-face delivery. Substantial proportion of the content is delivered online, typically uses online discussions, and typically has a reduced number of face-to-face meetings.
80+%	Online	A course where most or all of the content is delivered online. Typically have no face-to-face meetings.

### Best Wishes to All

